

Travel and Tourism

National 5

Entry Requirements

Ideally, learners will have a National 4 and/or National 5 qualification in a Social Subject.

This subject is only available to S5 and S6 pupils.



Course Content

Employability

The aim of this Unit is to enable learners to develop skills to become effective job seekers and employees in the Travel and Tourism industry. Learners will be introduced to the different functions of travel and tourism organisations and employment opportunities across the industry. Learners will gain an understanding of the skills and qualities identified by employers as being the most important in the Travel and Tourism industry. Learners who complete this Unit will be able to investigate different careers from across the travel and tourism industry. They will also be able to demonstrate employability skills and plan for employment in a particular travel and tourism job.

Customer Service

The general aim of this Unit is to allow learners to develop the skills and knowledge to enable them to meet the needs of customers. Learners will be able to develop communication skills and learn about promoting products and services and how to deal with customer issues.

Scotland

The general aim of this Unit is to enable learners to develop their knowledge, in relation to travel and tourism in Scotland, and the skills required to meet the needs of customers. Learners who complete this Unit will be able to carry out an investigation of Travel and Tourism in Scotland and meet customer holiday needs.

UK and Worldwide

The general aim of this Unit is to enable learners to develop their knowledge, in relation to travel and tourism in the United Kingdom and the rest of the world, and the skills required to meet the needs of customers. Learners who complete this Unit will be able to carry out an investigation of Travel and Tourism in UK and rest of the world to meet the customer holiday needs.

Skills Developed

This Skills for Work course enables learners to experience, develop and reflect on general and specific practical skills, knowledge and understanding, together with employability skills and attitudes needed to work in the travel and tourism industry.

In this course, and its component units, there will be an emphasis on skills development and the application of those skills for example, ICT skills, team work and customer service.

Assessment

The elements of this course are internally assessed by the teacher.

Related Careers

Travel and Tourism provides learners with skills for work so is useful in a wide range of careers, including work in environmental sciences, marketing and design, tourism, surveying, teaching, conservation, transport, travel consultant, tour guide and many other career paths.

Michael Jordan, Prince William, David Attenborough, Amy MacDonald and Chris Tarrant all studied related subjects.

