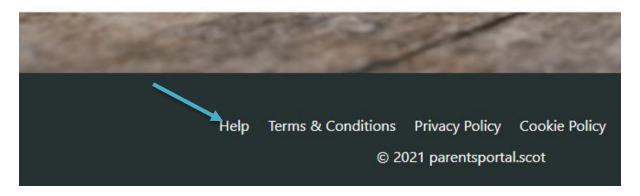
If you are having problems linking to your child and the school has not be able to find a solution, please visit the Help page on Parentportal.scot. The link can be found at the bottom of the page:

ata Check

ctions have not answered my query



On the help page, you will find various links. Click on "I'm unable to link to my child" first to see if this solves the issue. If you are still having issues, please click "Above sections have not answered my query"

- · Problem with parentsportal access with myacco
- I'd like to find out more about parentsportal.scc
- I'm unable to link to my child
- Annual Data Check
- Above sections have not answered my query

You will then be able to click "Contact Helpdesk" and complete a form for your issue. This will be escalated to the ParentsPortal helpdesk.

If the FAQs did not answer your question or query, you can still contact our helpdesk team, via the Contact Helpdesk button below.

CONTACT HELPDESK

You will be asked to provide details of your child and which school they attend. Please provide as much detail as possible about your query/issue.