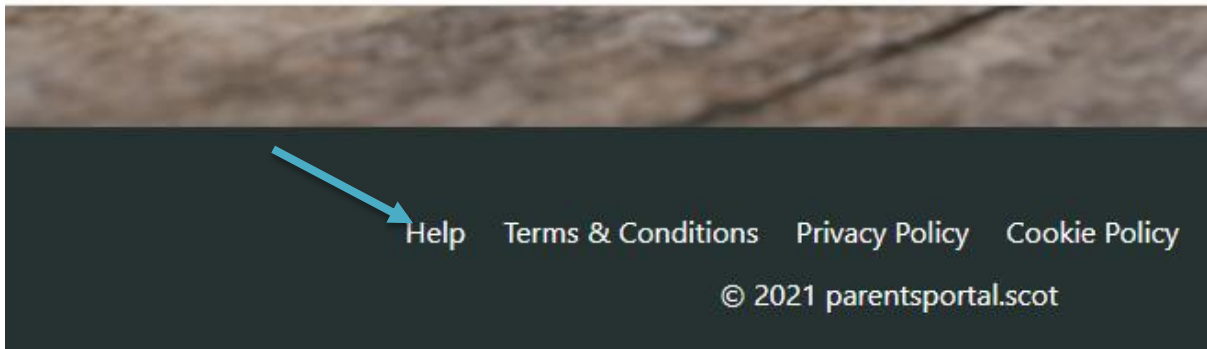


If you are having problems linking to your child and the school has not be able to find a solution, please visit the Help page on Parentportal.scot. The link can be found at the bottom of the page:

[ata Check](#)

[ctions have not answered my query](#)



On the help page, you will find various links. Click on “I’m unable to link to my child” first to see if this solves the issue. If you are still having issues, please click “Above sections have not answered my query”

- [Problem with parentsportal access with myacco](#)
- [I'd like to find out more about parentsportal.scot](#)
- [I'm unable to link to my child](#) ←
- [Annual Data Check](#)
- [Above sections have not answered my query](#) ←

You will then be able to click “Contact Helpdesk” and complete a form for your issue. This will be escalated to the ParentsPortal helpdesk.

